



Iowa Department of
Administrative Services

Human Resources Enterprise

Thomas J. Vilsack, Governor
Sally J. Pederson, Lt. Governor

Mollie K. Anderson, Director
Nancy L. Berggren, Chief Operating Officer

Human Resources Enterprise Customer Council Meeting

August 9, 2006
1:30 p.m. – 3:30 p.m.
Hoover State Office Building Level A
North Conference Room 6

Agenda

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| 1. Call to Order | Bill Snyder |
| 2. Approval of June 22, 2006 minutes | Bill Snyder |
| 3. Updates | Bill Snyder
Nancy Berggren |
| 4. Budget Update | Brenda Easley |
| 5. FY '08 Rate Discussion | Bill Snyder |
| 6. Customer Council Election Update | Laura Riordan |
| 7. Future Meetings | Bill Snyder |
| 8. Close and Adjourn | Bill Snyder |